

Directory for New Castle County Services



Children Exposed to Domestic Violence



Created By: The Domestic Violence Coordinating Council – April 2009
Information contained in this document may change without notice.

Directory for New Castle County Services for Children Exposed to Domestic Violence

| Agency/Programs | Program Information | Contact #s | Referral/Protocol or Service Information | Cost for Services |
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| <p>CHILD, Inc.</p> <p>Family Visitation Centers</p> | <p>The Family Visitation Centers (Newark and Wilmington) provide supervised visitation or safe exchanges for children from families with a history of domestic violence or when there is a suspicion of sexual abuse.</p> | <p>New Castle County: 302-283-7518</p> | <p>Referrals are accepted from the criminal justice system, child protection professionals, other community service agencies, and self referrals.</p> | <p>Assessed to the visiting parent on a sliding scale.</p> |
| <p>CHILD, Inc.</p> <p>Helping Children Heal</p> | <p>Helping Children Heal provides individual and group counseling for children (ages 2 ½ +) and their families who have been exposed to domestic violence.</p> | <p>New Castle County: 302-762-8989</p> | <p>Referrals are accepted from all agencies as well as self referrals.</p> | <p>Based on a sliding scale. Some insurances, including Medicaid, are accepted.</p> |

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| <p>CHILD, Inc.</p> <p>Domestic Violence Hotline</p> | <p>CHILD, Inc.'s Domestic Violence Hotline provides crisis counseling and referrals for victims (and their children) of domestic violence.</p> | <p>New Castle County: 302-762-6110</p> | <p>Service is available 24 hours a day.</p> | <p>Free.</p> |
| <p>State of Delaware Children's Dept., Division of Child Mental Health Services & Wilmington Police Department</p> <p>Child Development Community Policing</p> | <p>The Child Development – Community Policing Program helps the City of Wilmington's children and families who have witnessed or experienced violence. Child Mental Health professionals assess children exposed to trauma to services and follow-up care.</p> <p>The Child Development – Community Policing Program is a partnership between the City of Wilmington Police Department and the State of Delaware's Children's Department, Division of Child Mental Health Services.</p> | <p>New Castle County: 302-576-3183</p> <p>(Only Available in the City of Wilmington)</p> | <p>Referrals for services are accepted from all agencies, as well as individuals living in the City of Wilmington.</p> | <p>Free.</p> |

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| Children & Families First / Truancy Prevention Program | Home-based counseling and support services to youth at risk of truancy due to family conflict, poor attendance, and related issues. | New Castle County 1-800-734-2388 | Received from the Child Development Community Policing Program in Wilmington only. | Free. |
| Division of Child Mental Health Services Phoenix Behavioral Health | The Child Wellbeing Initiative is a program for children (ages 7-17) and caregivers who have experience some form of Post Traumatic Stress Disorder (PTSD) by witnessing domestic violence, physical or sexual abuse, sudden death of a loved one and/or exposure to violence outside the home | Statewide Number 302-633-2695 | Referrals are accepted from all agencies as well as self referrals. Recipients must be Medicaid insured or uninsured for Mental Health Treatment. | Free. |

**Dept. of Services for Children, Youth & Their Families – Division of Family Services
Child Abuse and Neglect Report Line**

National: 800-292-9582

Title 16 § 903 of the Delaware Code requires that anyone “who knows or in good faith suspects child abuse or neglect” make a report to the Child Abuse & Neglect Report Line. The Report Line operates 24/7/365. Reports may be made in Spanish as well as English. Division of Family Services staff is also available on three shifts and weekends/holidays to conduct investigations.