

## Early College High School @ DSU Parent Complaints

Date	Complainant	Issue(s)	CSO Contact	Description	Resolution
11/5/15	Grandparent	Alleged bullying	Sheila Lawrence	Grandmother reported alleged bullying of her grandson and requested that the school release student from first year charter agreement to attend another school.	Ms. Lawrence reported issue to Principal Edney. Principal Edney investigated the matter. Per the eSchool Documentation after the investigation, there was no finding of bullying. The Board agreed to release the student from his first year charter agreement.
12/15/15	Parent	Student suspension	John Carwell	Mother alleged that her daughter was suspended on 11/23/15 and the school had not provided a return date. Parent also alleged violation of due process because the school did not hold a discipline hearing. She also noted that the school was making arrangements for the student to attend an alternative school but she preferred a traditional school. The district she wanted to attend would not approve enrollment due to an existing first year charter agreement with ECHS.	Principal Edney reported that she had been communication with the parent and the parent requested to be released from her first year charter agreement so her daughter could attend another school. She also noted that she offered to meet with the parent but scheduling was challenging because the parent did not have transportation. The student was permitted to return to school until a mutual agreement could be established with the receiving district.
5/25/17	Parent	School Climate/Student Safety	John Carwell	Mother expressed concerns about her daughter's safety (bullying) at school as well as the educational program (academics). She outlined her concerns in writing to Principal Edney and the Board.	John Carwell reported the parent's concerns to Principal Edney. Principal Edney contacted the parent via phone to discuss her concerns and sent her an email to confirm the discussion. As per eSchool documentation, the student was the aggressor in the matter and was disciplined.
7/7/17	Parent	Grading policy for college courses	John Carwell	Mother stated that she likes the educational program but had concerns about the grading policy for the college courses students take at DSU (not weighted properly). She also expressed concerns about the Board's grievance process. She also expressed concern about the DSU professors following her son's 504 plan.	John Carwell spoke with Principal Edney. She explained that the college courses will be weighted and this summer the school is correcting student transcripts, retroactive to freshman year. Principal Edney also noted that the student's 504 plan has been followed since it became effective in February 2017.