



DELAWARE HEALTH AND SOCIAL SERVICES

DIVISION OF SOCIAL SERVICES

Deliver, Support, Serve

REMINDER:

You can still participate in the 2020/2021

Child Care Market Rate Survey!

What is the Child Care Market Rate Survey?

This survey is a federal requirement conducted by the Division of Social Services (DSS) to determine child-care prices charged by providers throughout the state. The results of this study will be used to calculate Delaware's child-care market rate, which is used as the standard for state reimbursement rate policies and helps the state determine how much money to pay child-care providers. Your participation is important and will help the state get the most accurate information needed to calculate reimbursement rates.

Who will be calling you to conduct this survey?

Research America is a research firm that will be calling to speak with you to complete this survey. You will be asked about your enrollment and child-care rates. Provider information will be kept confidential.

How can you prepare to participate in this telephone survey?

DSS team members can help you prepare for this survey by filling out a worksheet that can be used during the completion of the telephone survey. If you have misplaced this worksheet, you can request a new one.

To participate in the Market Rate Survey, please call *Research America* at (215) 744-7677.

DSS appreciates the work that you do!