

| Timestamp | 1. The complaint is primarily against: | 2. Name, Address, Phone Number and Email Address (if available) of the Person, Persons, or Organization Filing the Complaint | 3. What is the Relationship Between the Person(s) or Organization Filing the Complaint and the Student? | Student Information, if Alleging a Violation with Respect to a Specific Student | 4. From the Pulldown Menu Below, Select the Name of the School where the Alleged Violation Took Place | 5. What happened during the Alleged Incident(s)? |
|--------------------|--|--|---|---|---|---|
| 3/12/2013 12:01:03 | Teacher, School Administrator | <p>██████████ ████████████████████ Wilmington, DE 19805 ████████████████████ ██████████@gmail.com</p> | Parent | | Reach Academy for Girls | <p>On Friday, March 8th. ██████████ mother ██████████ wrote a note to the teacher to resolve an issue that was happening all week long. We felt that after myself ██████████ ██████████ father called the school on Friday March 1st to let them know that ██████████ will no longer be returning for the upcoming school year that this issue started.</p> |

| 6. Has the Person Making this Complaint Met With or Spoken To the School Administrator? | 7. Has the Person Making this Complaint Met With or Spoken To the President of the School Board? | If you answered Yes, Describe What Happened During the Meeting or Conversation with the School Administrator. Be Specific and Provide Details. | If You Answered Yes, Describe What Happened During the Meeting or Conversation with the Board president. Be Specific and Provide Details. | 8. What Decision or Action From the School Administraor and/or Board President Would be a Satisfactory Solution to Your Complaint? | 9. I certify that the information that I have described and provided in this complaint is accurate and correct to the best of my knowledge. I certify that I have tried to resolve the complaint through the school's complaint process. | 11. Before the Delaware Department of Education Charter School Office can accept your complaint, you must give the DDOE permission to share your complaint with the leadership at the school. If you do not give permission, below, the Charter School Office |
|---|--|--|---|---|--|---|
| Yes | No | See above with everything that went on. Mrs. Allen is not very professional and neither was Mrs. Keane. We have been in contact with the Dean of Students Mrs. Fambro and seem to be getting a better answer to everything and she even apologized for them. | We have talk to Donna Johnson to find out how we should go about this situation. This has not been the only situation that we talk to her about with Reach Academy for girls. | I feel that someone should actually take a better look at this school. Especially how the principal and teacher talk to the parents. I feel that if the principal should be a leader why is she being unprofessional and why is it that the Dean is apologizing for their actions. I feel that this situation needs to rectify as well as them trying to give my daughter a bad | Yes, I certify that the information provided in this complaint is accurate and correct to the best of my knowledge. | Yes, I give permission for the Delaware Department of Education Charter School Office to share a copy of this complaint, including any relevant documentation, to the school administrator, Board president, and any other persons mentioned in this complaint. |

**TO BE
COMPLETED BY
THE DELAWARE
DEPARTMENT OF
EDUCATION
CHARTER
SCHOOL OFFICE**
Recieved by:

**TO BE
COMPLETED BY
THE DELAWARE
DEPARTMENT OF
EDUCATION
CHARTER
SCHOOL OFFICE**
Action taken:

**TO BE
COMPLETED BY
THE DELAWARE
DEPARTMENT OF
EDUCATION** Final
resolution:

If you selected
"Other" above,
please indiate the
person's position
or role at the
school.

If you selected
"Other" above,
please indicate the
relationship of this
person or
organization to the
student.


**10. Do you have
any written
responses from
teachers, the
school
administrator, the
Board president,
or any other
information that is
relevant to your
complaint? If so,
please email or
send the written
documentation to**

**TO BE
COMPLETED BY
THE DELAWARE
DEPARTMENT OF
EDUCATION
CHARTER
SCHOOL OFFICE**
Date Charter
School Office sent
notification to the
complainant
confirming receipt
of complaint

I have
documentation that
she is not disruptive
all the time

**TO BE
COMPLETED BY
THE DELAWARE
DEPARTMENT OF
EDUCATION All
relevant
information about
this complaint is
filed in:**

**12. Please provide
us with an email
address so that we
may verify receipt
of this complaint
and are able to
contact you with
next steps.**


@gmail.com