

# DeSSA Helpdesk Platforms

## Smarter ELA and Mathematics

- DeSSA Helpdesk 877-560-8331

## Social Studies and Science Assessments

- DeSSA Social Studies/Science  
1-888-827-1089

Hours available: Mon-Fri 7 a.m. to 7 p.m. EST

## DeSSA-Alternate Assessments

SERVICE DESK 1-855-277-9751

[DLM-support@ku.edu](mailto:DLM-support@ku.edu)

Current hours: 7:00 a.m.–5:00 p.m. CDT, M–F

# DeSSA Helpdesk Platforms

## DOE Help Desk for all Assessments

- Contact KACE/DOE HelpDesk:
  - Technology issues regarding policies, login access, training, rosters, student data, security and special accommodations requests

[helpdesk.doe.k12.de.us](https://helpdesk.doe.k12.de.us)

## ACCESS(WIDA) Assessment

- DRC Customer Support:  
[WIDA@DataRecognitionCorp.com](mailto:WIDA@DataRecognitionCorp.com) or  
1-855-787-9615.
- WIDA Client Services Center: [help@wida.us](mailto:help@wida.us) or 1-866-276-7735.