

# Directory for New Castle County Services



## Children Exposed to Domestic Violence



Created By: The Domestic Violence Coordinating Council – April 2009  
Information contained in this document may change without notice.

## Directory for New Castle County Services for Children Exposed to Domestic Violence

Agency/Programs	Program Information	Contact #s	Referral/Protocol or Service Information	Cost for Services
<p>CHILD, Inc.</p> <p>Family Visitation Centers</p>	<p>The Family Visitation Centers (Newark and Wilmington) provide supervised visitation or safe exchanges for children from families with a history of domestic violence or when there is a suspicion of sexual abuse.</p>	<p>New Castle County: <b>302-283-7518</b></p>	<p>Referrals are accepted from the criminal justice system, child protection professionals, other community service agencies, and self referrals.</p>	<p>Assessed to the visiting parent on a sliding scale.</p>
<p>CHILD, Inc.</p> <p>Helping Children Heal</p>	<p>Helping Children Heal provides individual and group counseling for children (ages 2 ½ +) and their families who have been exposed to domestic violence.</p>	<p>New Castle County: <b>302-762-8989</b></p>	<p>Referrals are accepted from all agencies as well as self referrals.</p>	<p>Based on a sliding scale. Some insurances, including Medicaid, are accepted.</p>

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<p>CHILD, Inc.</p> <p>Domestic Violence Hotline</p>	<p>CHILD, Inc.'s Domestic Violence Hotline provides crisis counseling and referrals for victims (and their children) of domestic violence.</p>	<p>New Castle County: <b>302-762-6110</b></p>	<p>Service is available 24 hours a day.</p>	<p>Free.</p>
<p>State of Delaware Children's Dept., Division of Child Mental Health Services &amp; Wilmington Police Department</p> <p>Child Development Community Policing</p>	<p>The Child Development – Community Policing Program helps the City of Wilmington's children and families who have witnessed or experienced violence. Child Mental Health professionals assess children exposed to trauma to services and follow-up care.</p> <p>The Child Development – Community Policing Program is a partnership between the City of Wilmington Police Department and the State of Delaware's Children's Department, Division of Child Mental Health Services.</p>	<p>New Castle County: <b>302-576-3183</b></p> <p>(Only Available in the City of Wilmington)</p>	<p>Referrals for services are accepted from all agencies, as well as individuals living in the City of Wilmington.</p>	<p>Free.</p>

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Children & Families First / Truancy Prevention Program	Home-based counseling and support services to youth at risk of truancy due to family conflict, poor attendance, and related issues.	New Castle County <b>1-800-734-2388</b>	Received from the Child Development Community Policing Program in Wilmington only.	Free.
Division of Child Mental Health Services  Phoenix Behavioral Health	The Child Wellbeing Initiative is a program for children (ages 7-17) and caregivers who have experience some form of Post Traumatic Stress Disorder (PTSD) by witnessing domestic violence, physical or sexual abuse, sudden death of a loved one and/or exposure to violence outside the home	Statewide Number <b>302-633-2695</b>	Referrals are accepted from all agencies as well as self referrals. Recipients must be Medicaid insured or uninsured for Mental Health Treatment.	Free.

**Dept. of Services for Children, Youth & Their Families – Division of Family Services  
Child Abuse and Neglect Report Line**

**National: 800-292-9582**

**Title 16 § 903 of the Delaware Code requires that anyone “who knows or in good faith suspects child abuse or neglect” make a report to the Child Abuse & Neglect Report Line. The Report Line operates 24/7/365. Reports may be made in Spanish as well as English. Division of Family Services staff is also available on three shifts and weekends/holidays to conduct investigations.**